Passport Health Plan Expands Virtual Recovery Support Services for Kentuckians Battling Substance Use Disorders During COVID-19 Pandemic

Partnership with Stay Clean ensures critical treatment continues during public health care crisis

LOUISVILLE, Ky. – March 26, 2020 – Passport Health Plan announced today its partnership with Kentucky-based, Stay Clean, to provide Medicaid members with virtual recovery support services for substance use disorders (SUD).

“The COVID-19 outbreak has created unprecedented new challenges for Kentuckians in and seeking recovery from substance use disorders,” said Scott Bowers, CEO, Passport Health Plan. “Given the severity of the addiction crisis in our communities, we simply cannot allow these services to lapse, even for a day. That's why we're pleased to offer our members a new way to access recovery support services, wherever they are.”

Beginning immediately, Passport members struggling with SUD will be able to participate in numerous online support groups, including Alcoholics Anonymous and Narcotics Anonymous. They’ll also have access to a repository of helpful resources and information related to SUD. The service will be available to members 24 hours a day, seven days a week.

Stay Clean is an innovative cloud-based approach that connects people with virtual recovery services. People are able to access the vital support and connection to others to assist in maintaining their recovery.

Beginning immediately, Passport members struggling with SUD will be able to participate in numerous online support groups, including Alcoholics Anonymous and Narcotics Anonymous. They’ll also have access to a repository of helpful resources and information related to SUD. The service will be available to members 24 hours a day, seven days a week.

Stay Clean is an innovative cloud-based approach that connects people with virtual recovery services. People are able to access the vital support and connection to others to assist in maintaining their recovery.

Stay Clean expects that thousands of Kentuckians, including many Passport members, will be utilizing these services offered through this service. “There are 27 million people suffering from substance use disorders nationally and more than 300,000 of those people live in Kentucky,” according to Pangburn. “They need and deserve access to treatment whenever and wherever they can access it. Unfortunately, not all of them have that today.”
Stay Clean has convened several daily meetings during the course of the COVID-19 pandemic. One regular attendee, Daniel H. of Louisville, uses this service regularly. “One needs to stay on top of this disease,” said Daniel. “That's why I'm glad to help and will be chairing meetings starting this week.”

Dustin, a resident a transitional living facility in Louisville known as Beacon House, attended his first meeting on Friday. “The meeting was really cool and its working,” he said. “Somebody like me, clean and sober for 10 months, has a real need to stay connected to recovery. Listening to a few old timers share their experience, strength and hope told me that this is all going to be OK for me as well.”

“No more than ever, Kentuckians with substance use disorders need our support,” said Scott Bowers, CEO, Passport Health Plan. “And we’re proud to be stepping up with an innovative option to ensure that support is available whenever and wherever they need it.”

###

About Passport Health Plan
Passport Health Plan is a community-based health plan administering Medicaid benefits to more than 300,000 Kentuckians. Passport has been contracted with the Commonwealth of Kentucky to administer Medicaid benefits since 1997. Passport is a provider-driven plan, with co-ownership by the University of Louisville, Norton Healthcare and other Kentucky-based provider groups in addition to its majority ownership by national population health and value-based care company, Evolent Health. For details, please visit passporthealthplan.com or call toll-free (800) 578-0603.