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Dear Passport Health Plan Provider,

Passport Health Plan is continually enhancing its programs to improve quality care for its members. As part of these efforts, Passport Health Plan is launching the cardiology management program. Passport Health Plan’s cardiology management program will be administered by New Century Health for Passport Health Plan Medicaid members 18 years and older in participating Passport Health Plan Markets.

This program will utilize clinical guidelines that are based upon nationally recognized, evidence-based criteria for determining medical necessity in cardiology care. You can initiate a peer-to-peer conversation with a New Century Health Medical Reviewer at any time during the review process by contacting New Century Health’s Utilization Management Department at 888-999-7713, option 3.

This guide contains essential information related to New Century Health’s prior authorization process, a glossary of terms, as well as, a section addressing frequently asked questions (FAQs).

Should you have any questions, our professional staff is available Monday through Friday, 8am to 8pm EST at 888-999-7713.

New Century Health is pleased to have the opportunity to provide services to all Passport Health Plan Providers and we look forward to building a strong relationship with your office.

Respectfully,
New Century Health
Passport Health Plan Program Highlights

The cardiology program was created to help streamline the complex administrative process associated with cardiology pre-authorizations, while working closely with physician offices to develop a team approach in delivering quality value-based patient care. This program will enable benefits such as peer-to-peer discussions with medical cardiovascular specialists who have the understanding and background to discuss treatment on a consultative basis. In addition, the program provides significant administrative benefits that may help accelerate the authorization review process.

Below are some of the key features offered by New Century Health:

- Provider portal available at https://my.newcenturyhealth.com, 24/7/365 offering
  - real-time authorizations when selecting treatment care pathways
  - reduced documentation requirements
  - easily view real-time status of authorization requests
  - member eligibility verification
- Telephonic authorization staff available at 888-999-7713:
  - Cardiology - option 3
  - Monday – Friday (8am-8pm EST)
- Fax Intake: 877-624-8807
- Peer-to-peer consultations by cardiologists
- A New Century Health Dedicated Provider Network Manager is available to provide support as needed. 888-999-7713 - option 6

Our team of clinical and administrative professionals are committed to providing a high degree of service and support throughout the cardiology program. New Century Health is excited to work with you and Passport Health Plan to develop innovative ways to continuously improve the provider experience and quality of patient care.
Passport Health Plan Cardiology Program Process Overview

Passport Health Plan provider submits cardiology request to New Century Health

NCH Provider Portal
https://my.newcenturyhealth.com
*Real-time authorization issued when a Preferred Pathway is selected.

Telephonic Intake
Call New Century Health at 888-999-7713
Cardiology – Option 3

Requests outside of Preferred Pathway will be reviewed by a New Century Health Medical Reviewer.

New Century Health authorization is issued to requesting provider and provides said authorization to Passport Health Plan.

Provider submits claim to Passport Health Plan

If request does not meet evidence-based guidelines, add’l information will be requested and/or a peer-to-peer conversation will take place.

If consensus cannot be reached with requesting provider, New Century Health will forward request to Passport Health Plan as a Recommended Adverse Determination for final decision.
Quick Reference Sheet

New Century Health Provider Portal

New Century Health Utilization Management Department
Network Operations Department
Telephone: 888.999.7713 - option 6

https://my.newcenturyhealth.com

Submit request via web portal preferably 5 days prior to treatment
➢ Real-time authorizations when selecting treatment care pathways
➢ Obtain real-time status on all requests
➢ Eligibility verification
➢ Download Service Request Authorization Form

Telephonic Intake: 888-999-7713
Cardiology - option 3

Fax Intake: 877-624-8807

Peer-to-Peer Consultations: 888-999-7713 - option 3

NCH Cardiovascular Scope of Service
➢ Evaluation & Management
➢ Non-Invasive Cardiology (professional and technical services)
➢ Non-Invasive Vascular (professional and technical services)
➢ Cardiac Cath and Interventional Cardiology
➢ Cardiac Surgery
➢ Vascular Radiology and Interventions
➢ Vascular/Endovascular Surgery
➢ Thoracic Surgery
➢ Electrophysiology, including: Ablation / device implant

These services must be preauthorized by New Century Health prior to treatment start date. Please refer to pages 7-15 for a list of supporting documentation.
## Cardiology Treatment Request Processing Policy

<table>
<thead>
<tr>
<th>Request Requirements</th>
<th>Processing Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Treatment Date</td>
<td>• New Century Health’s provider portal at <a href="https://my.newcenturyhealth.com">https://my.newcenturyhealth.com</a> - Instant authorizations are available when selecting treatment care pathways. New Century Health authorization consists of “AR” plus up to 10 digits. Service Request Authorization (SRA) can be printed off the web.</td>
</tr>
<tr>
<td>• Diagnosis (ICD-10 Code)</td>
<td>• Telephonic Intake – all information outlined in Request Requirements must be readily available and provided to NCH for processing.</td>
</tr>
<tr>
<td>• Requested Service</td>
<td>Service Request Authorization (SRA) form will be faxed to requesting provider’s office upon approval. <em>Cardiology requests outside of treatment care pathways will be reviewed against nationally recognized evidence-based guidelines by a New Century Health Medical Reviewer in accordance with time frames as noted by CMS guidelines, state mandate or as the member’s health requires.</em></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Request Time Frames</th>
<th>Handling of Incomplete Requests</th>
</tr>
</thead>
<tbody>
<tr>
<td>STAT/Expedited Requests: A request for a determination where the use of the standard time frame could seriously jeopardize the life or health of the patient or cause severe pain that cannot be managed without the treatment that is requested. NCH must receive information pending to make determination within 12 hours.</td>
<td></td>
</tr>
<tr>
<td>Standard Requests: A request for a determination where use of the non-urgent care time frames does not seriously jeopardize the life or health of the patient or cause severe pain that cannot be managed without the treatment that is requested. NCH must receive information pending to make determination within 24 hours.</td>
<td></td>
</tr>
<tr>
<td>New Century Health will contact provider’s office and request missing information via portal, phone and fax. New Century Health must process all requests in accordance with CMS guidelines or state mandate, or as expeditiously as the member’s health requires. Missing/supporting information needs to be submitted by provider within said timeframe to avoid forwarding request to Passport Health Plan as a Recommended Adverse Determination.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Retro Authorizations</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Retroactive authorizations are allowed post 180 days of PHP/NCH Go-live date of August 1. 2019</td>
<td></td>
</tr>
</tbody>
</table>

The list below includes most commonly performed Cardiovascular services.

<table>
<thead>
<tr>
<th>CATEGORIES</th>
<th>*CPT</th>
<th>SERVICE DESCRIPTION</th>
<th>SUPPORTING DOCUMENTATION REQUIRED</th>
</tr>
</thead>
<tbody>
<tr>
<td>NON-INVASIVE CARDIOLOGY (7557-J2785)</td>
<td>93224 93227</td>
<td>Ambulatory EKG Monitoring – Holter Monitoring</td>
<td>1. Progress note that prompted request</td>
</tr>
</tbody>
</table>
|                                | 93015 | Cardiovascular Stress Test                        | 1. Progress note that prompted request  
2. Recent EKG within the last 6 weeks                                                                    |
|                                | 75574 | Coronary Computed Tomographic Angiography (CCTA)   | 1. Progress note that prompted request  
2. Recent EKG within the last 6 weeks  
3. Most recent Nuclear Stress Test/ Standard Stress Test / Stress Echocardiogram, within the last 6 months |
|                                | 75557 75559 75561 75563 75565 | Cardiac MRI                                       | 1. Progress note that prompted request  
2. Recent EKG within the last 6 weeks  
3. Most recent Nuclear Stress Test/ Standard Stress Test / Stress Echocardiogram, within the last 6 months |
|                                | 93306 | Echocardiogram (TTE)                              | 1. Progress note that prompted request  
2. Echocardiogram MUGA results within the last one year                                                   |
|                                | 78472, A9560 | MUGA/ Radionuclide Angiography                  | 1. Progress note that prompted request  
2. Echocardiogram MUGA results within the last one year                                                   |
|                                | 78452, 93015 and A9500 A9502 A9501 A9505 | Myocardial Perfusion Imaging – Exercise Nuclear Stress Testing | 1. Progress notes that prompted request  
2. Recent EKG within the last 6 weeks  
3. Most recent Nuclear Stress Test/ Standard Stress Test / Stress Echocardiogram, within the last 12 months |
|                                | 93272 | Patient Activated Event Recorder (Event Monitor)  | 1. Progress note that prompted the request  
2. Most recent Holter Monitor and previous event recorder report within the last 6 months                |
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Notes</th>
</tr>
</thead>
</table>
| 78452, 93015 and J1245 J0153 J1250 and A9500 A9502 A9505 | Pharmacological Nuclear Stress Test/Myocardial Perfusion Imaging (MPI) | 1. Progress note that prompted request  
2. Recent EKG within the last 6 weeks  
3. Most recent Nuclear Stress Test/ Standard Stress Test / Stress Echocardiogram, within the last 12 months |
| 93351 and J1250 | Dobutamine Stress Echocardiogram | 1. Progress note that prompted request  
2. Recent EKG within the last 6 weeks  
3. Most recent Nuclear Stress Test/ Standard Stress Test / Stress Echocardiogram, within the last 12 months |
| 93351 93350, 93016, 93018 | Stress Echocardiography | 1. Progress note that prompted request  
2. Recent EKG within the last 6 weeks  
3. Most recent Nuclear Stress Test/ Standard Stress Test / Stress Echocardiogram, within the last 12 months |
| 93312, 93320, 93325 | Transesophageal Echocardiography (TEE) | 1. Progress note that prompted request  
2. Trans Thoracic echocardiogram that prompted TEE request within the last 6 weeks. |
| NON-INVASIVE VASCULAR (76706-G0365) | 93978, 93979, 76706 | Abdominal Aortic Ultrasound | 1. Cardiologist Vascular Surgeon's note  
2. Previous Abdominal Aortic ultrasound performed within the last 12 months. |
| 93922 | Ankle Brachial Index | 1. Cardiologist Vascular Surgeon note  
2. Previous Ankle Brachial Index performed, within the last 12 months |
| 93925, 93926, 93930, 93931 | Arterial Duplex of Extremities | 1. Cardiologist Vascular Surgeon note  
2. Previous Lower Extremity noninvasive arterial test reports, within the last 12 months |
| 93923, 93924 | Arterial PVR | 1. Cardiologist Vascular Surgeon note  
2. Previous Lower Extremity noninvasive arterial test reports within the last 12 months |
| 93880, 93881 | Carotid Duplex Ultrasound Complete Study | 1. Cardiologist Vascular Surgeon note  
2. Previous Carotid Duplex CT / MRI carotids report, within the last 12 months |
| 93990 | Duplex Scan of Hemodialysis Access (HD) | 1. Progress note from Vascular Surgeon  
2. Previous Hemodialysis Access Duplex performed, within the last 12 months |
| 93976 | Renal Duplex Ultrasound | 1. Progress note that prompted request  
2. Previous Renal Duplex report, within the last 12 months |
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Notes</th>
</tr>
</thead>
</table>
| 93970    | Venous Duplex Ultrasound                         | 1. Cardiologist Vascular Surgeon’s Progress note  
| 93971    |                                                  | 2. Previous Venous Duplex report, within the last 12 months                                      |
| G0365    | Vessel Mapping for Hemodialysis Access           | 1. Progress note from Vascular Cardiac Surgeon that prompted request.                           |
| 93459    | Left Heart Catheterization and Bypass Angiography | 1. Cardiologist note that prompted request  
|          |                                                  | 2. Most recent stress test that supports request within the last 6 months                       |
| 93458    | Left Heart Catheterization including Coronary Angiography | 1. Cardiologist note that prompted request  
|          |                                                  | 2. Most recent stress test that supports request within the last 6 months                       |
| 93458, 93567 | Left Heart Catheterization with Ascending Angiography | 1. Cardiologist note that prompted request  
|          |                                                  | 2. Most recent stress test that supports request within the last 6 months                       |
| 92928, 92929, 92920, 92924, 92925, 92933, 92934, 92937, 92938, 92943, 92944 | Percutaneous Coronary Interventions                                                               | 1. Cardiologist note that prompted request  
|          |                                                  | 2. Cardiac catheterization report that supports PCI request within the last 3 months           |
| 93460, 93567 | Right and Left Heart Catheterization and Ascending Angiography | 1. Cardiologist note that prompted request  
|          |                                                  | 2. Most recent Echocardiogram and / stress test that supports request within the last 6 months |
| 93461    | Right and Left Heart Catheterization and Bypass Angiography | 1. Cardiologist note that prompted request  
|          |                                                  | 2. Most recent Echocardiogram and / stress test that supports request within the last 6 months |
| 93460    | Right and Left Heart Catheterization including Coronary Angiography | 1. Cardiologist note that prompted request  
|          |                                                  | 2. Most recent Echocardiogram and / stress test that supports request within the last 6 months |
| INVASIVE ELECTROPHYSIOLOGY (93355-95943) | 93620, 93623, 93613 | Electrophysiological Study (EPS) with Arrhythmia Induction                                        | 1. Cardiologist EP Progress Note that prompted request  
|          |                                                  | 2. Other previous monitoring tests pertinent to request (Holter, Event Monitoring, Device Analysis), within the last 3 months |
| 93619    | Electrophysiological Study (EPS) without Arrhythmia Induction | 1. Cardiologist EP Progress Note that prompted request  
<p>|          |                                                  | 2. Other previous monitoring tests pertinent to request (Holter, Event Monitoring, Device Analysis), within the last 3 months |</p>
<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Notes</th>
</tr>
</thead>
</table>
| 93620, 93613, 93650 | Electrophysiological Study with Arrhythmia Induction and AV Node Ablation | 1. Cardiologist EP Progress Note that prompted request  
2. Other previous monitoring tests pertinent to request (Holter, Event Monitoring, Device Analysis), within the last 3 months |
| 93656, 93613 | Electrophysiological Study with Transseptal Left Heart Catheterization with Arrhythmia Induction and AF Ablation | 1. Cardiologist EP Progress Note that prompted request  
2. Other previous monitoring tests pertinent to request (Holter, Event Monitoring, Device Analysis), within the last 3 months |
| 93653, 93613 | Electrophysiology Study with Arrhythmia Induction, including Left Atrial Pacing after IV Drug Infusion and Atrial Supraventricular Foci Ablation (including accessory pathway) | 1. Cardiologist EP Progress Note that prompted request  
2. Other previous monitoring tests pertinent to request (Holter, Event Monitoring, Device Analysis), within the last 3 months |
| 93654, 93462 | Electrophysiology Study with Transseptal Left Heart Catheterization with Arrhythmia Induction and VT Ablation | 1. Cardiologist EP Progress Note that prompted request  
2. Other previous monitoring tests pertinent to request (Holter, Event Monitoring, Device Analysis), within the last 3 months |
| 93642 | Non-Invasive programmed stimulation of AICD (NIPS) | 1. Cardiologist EP Progress Note that prompted request  
2. Other previous monitoring tests pertinent to request (Holter, Event Monitoring, Device Analysis), within the last 3 months |
| **NON-INVASIVE DEVICE MONITORING (93260-93299)** | | |
| 93285 93289 93261 93292 | AICD Interrogation | 1. Progress note that prompted request  
2. Latest device evaluation report. Summary pages only - no tracings strips needed. |
| 93282 93283 93284 93260 | AICD Programming | 1. Progress note that prompted request  
2. Latest device evaluation report. Summary pages only - no tracings strips needed. |
| 93290 | Device Physiologic CV Data Elements Interrogation (Optivol) | 1. Progress note that prompted the request  
2. Latest device evaluation report. Summary pages only - no tracings strips needed. |
| 93291 93285 | Implantable Loop Recorder Interrogation (ILR) and Programming | 1. Progress note that prompted request  
2. Latest device evaluation report. Summary pages only - no tracings strips needed. |
<table>
<thead>
<tr>
<th>Code/Program</th>
<th>Description</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>93288 93294 93293</td>
<td>Pacemaker Interrogation</td>
<td>1. Progress note that prompted request 2. Latest device evaluation report. Summary pages only - no tracings strips needed.</td>
</tr>
<tr>
<td>93279 93280 93281</td>
<td>Pacemaker Programming</td>
<td>1. Progress note that prompted request 2. Latest device evaluation report. Summary pages only - no tracings strips needed.</td>
</tr>
<tr>
<td>DEVICE IMPLANTATION AND CARDIOVERSION (33202-92960) 33249</td>
<td>AICD Implantation (single dual lead)</td>
<td>1. Progress note that prompted request 2. Most recent Echocardiogram within the last 30 days</td>
</tr>
<tr>
<td>33249, 33225</td>
<td>Cardiac Resynchronization Therapy Implantation (CRT-D) (single dual lead)</td>
<td>1. Progress note that prompted request 2. Recent EKG within the last 6 weeks 3. Most recent Echocardiogram within the last 30 days</td>
</tr>
<tr>
<td>33233 and 33249</td>
<td>Conversion of Pacemaker to AICD Single Lead Dual Lead: -PM to AICD</td>
<td>1. Progress note that prompted request 2. Most recent Echocardiogram MUGA within the last 30 days</td>
</tr>
<tr>
<td>33233, 33249, 33225</td>
<td>Conversion of Pacemaker to CRT Single RV Lead Dual RA/RV Leads: PM to CRT</td>
<td>1. Progress note that prompted request 2. Most recent EKG and Echocardiogram MUGA within the last 30 days</td>
</tr>
<tr>
<td>33262 (single lead); 33263 (dual lead); 33264 (multiple leads)</td>
<td>Defibrillate (ICD) Battery Removal &amp; Replacement</td>
<td>1. Progress note that prompted request 2. Last Device analysis data that triggered battery replacement. Summary pages only - no tracings strips needed.</td>
</tr>
<tr>
<td>92960 92960, 93312, 93320, 93325</td>
<td>Electrical Cardioversion (Electrical Cardioversion with TEE)</td>
<td>1. Progress notes that prompted request 2. Recent EKG and / Holter other device monitoring reports within the last 7 days - Summary pages only - no tracings strips needed</td>
</tr>
<tr>
<td>33285</td>
<td>Implantation of Loop Recorder System</td>
<td>1. Progress note that prompted request 2. Other previous monitoring tests pertinent to request (Holter, Event Monitoring, Device Analysis- Summary pages only - no tracings strips needed) within the last 6 weeks</td>
</tr>
<tr>
<td>33227 (single lead); 33228 (dual lead); 33229</td>
<td>Pacemaker Battery Removal and Replacement</td>
<td>1. Progress note that prompted request 2. Last Device analysis data that triggered battery replacement - Summary pages only - no tracings strips needed.</td>
</tr>
<tr>
<td>Code</td>
<td>Description</td>
<td>Notes</td>
</tr>
<tr>
<td>------------</td>
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<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| 33207      | Pacemaker Implantation                            | 1. Progress note that prompted request  
2. Other previous monitoring tests pertinent to request (Holter, Event Monitoring, Device Analysis - Summary pages only - no tracings strips needed.) within the last 30 days  
3. Recent EKG within the last 30 days                                                                                                                                                                                                 |
| 33206      | (single lead);  
33208 (seldom use single lead atrial);  
33207 (dual lead) |                                                                                                                                                                                                                                                                                                                                                                                                   |
| 33214      | Upgrade of Pacemaker System Conversion of Single to Dual Chamber | 1. Progress note that prompted request  
2. Other previous monitoring tests pertinent to request (Holter, Event Monitoring, Device Analysis - Summary pages only - no tracings strips needed) within the last 30 days                                                                                                                                                                                                 |
| 93025      | Microvolt T-Wave Alternans                        | 1. Progress note that prompted request                                                                                                                                                                                                                                                                                                                                                         |
| 93660      | Tilt Table Testing                                | 1. Most recent progress note that prompted request                                                                                                                                                                                                                                                                                                                                                  |
| 33405      | Aortic Valve Replacement                          | 1. Latest Cardiology and/ Cardiac Surgery Progress Note(s)  
2. Most recent Echocardiogram TEE report within the last 3 months  
3. Cardiac Catheterization that prompted request within the last 3 months                                                                                                                                                                                                                                                         |
| 33406      | 33410-33412                                      |                                                                                                                                                                                                                                                                                                                                                                                                   |
| 33533      | Aortocoronary Bypass Surgery                      | 1. Latest Cardiology and/ Cardiac Surgery Progress Note(s)  
2. Cardiac Catheterization that prompted request                                                                                                                                                                                                                                                                                                                                                 |
| 33533, 33550 – 33521 |                                          |                                                                                                                                                                                                                                                                                                                                                                                                   |
| 33860      | Ascending Aortic Graft Surgery                    | 1. Latest Cardiology and/ Cardiac Surgery Progress Note(s)  
2. Most recent Echocardiogram TEE report within the last 3 months  
3. CTA MRA Ata Cardiac Catheterization Thoracic Angiogram that prompted request within the last 3 months                                                                                                                                                                                                                                           |
| 33863      | 33864                                            |                                                                                                                                                                                                                                                                                                                                                                                                   |
| 33875      | Descending Thoracic Aortic Graft Surgery          | 1. Latest Cardiology and/ Cardiac Surgery Progress Note(s)  
2. CTA MRA Ata Cardiac Catheterization Thoracic Angiogram that prompted request within the last 3 months                                                                                                                                                                                                                                                                               |
<table>
<thead>
<tr>
<th>CPT Code</th>
<th>Procedure</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>33425 33426 33427 33430</td>
<td>Mitral Valve Replacement/Repair</td>
<td>1. Latest Cardiology and Cardiac Surgery Progress Note(s) 2. Most recent Echocardiogram TEE report within the last 3 months 3. Cardiac Catheterization that prompted request within the last 3 months</td>
</tr>
<tr>
<td>33463 33464</td>
<td>Tricuspid Valve Repair</td>
<td>1. Latest Cardiology and Cardiac Surgery Progress Note(s) 2. Most recent Echocardiogram TEE report within the last 3 months 3. Cardiac Catheterization that prompted request within the last 3 months</td>
</tr>
<tr>
<td>33361-33366</td>
<td>TAVR</td>
<td>1. Note that prompted the request 2. Latest TEE/Echo report, cardiac Cath, CT Chest/Ata report</td>
</tr>
<tr>
<td>33418, 33419</td>
<td>Mitraclip</td>
<td>1. Note that prompted the request 2. Latest TEE/Echo and cardiac Cath report</td>
</tr>
<tr>
<td>32609</td>
<td>Thoracoscopy Diagnostic with Biopsy Pleura</td>
<td>1. Note that prompted the request 2. CT PET SCAN demonstrating the pathology that prompted the request within the last 30 days</td>
</tr>
<tr>
<td>32607 32608</td>
<td>Thoracoscopy Diagnostic with Biopsy Lung</td>
<td>1. Note that prompted the request 2. CT PET SCAN demonstrating the pathology that prompted the request within the last 30 days</td>
</tr>
<tr>
<td>32606</td>
<td>Thoracoscopy Diagnostic with Biopsy Mediastinal</td>
<td>1. Note that prompted the request 2. CT PET SCAN demonstrating the pathology that prompted the request within the last 30 days</td>
</tr>
<tr>
<td>32601</td>
<td>Thoracoscopy Diagnostic without Biopsy</td>
<td>1. Note that prompted the request 2. CT PET SCAN demonstrating the pathology that prompted the request within the last 30 days</td>
</tr>
<tr>
<td>32663</td>
<td>Thoracoscopy Surgical with Lobectomy (Single Lobe)</td>
<td>1. Note that prompted the request 2. CT PET SCAN demonstrating the pathology that prompted the request within the last 30 days</td>
</tr>
<tr>
<td>32666</td>
<td>Thoracoscopy Surgical with Wedge Resection</td>
<td>1. Note that prompted the request 2. CT PET SCAN demonstrating the pathology that prompted the request within the last 30 days</td>
</tr>
<tr>
<td>32480</td>
<td>Thoracotomy Single Lobe Lobectomy</td>
<td>1. Note that prompted the request 2. CT PET SCAN demonstrating the pathology that prompted the request within the last 30 days</td>
</tr>
<tr>
<td>Code</td>
<td>Procedure</td>
<td>Notes</td>
</tr>
<tr>
<td>------------</td>
<td>---------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>32505</td>
<td>Thoracotomy with Therapeutic Wedge Resection</td>
<td>1. Note that prompted the request&lt;br&gt;2. CT PET SCAN demonstrating the pathology that prompted the request within the last 30 days</td>
</tr>
<tr>
<td>35081</td>
<td>Abdominal Aortic Aneurysm Open Repair</td>
<td>1. Progress note from vascular surgeon that prompted the request&lt;br&gt;2. Latest Angiogram CTA MRA Ata report supporting request, within the last 3 months</td>
</tr>
<tr>
<td>34701, 34812</td>
<td>Abdominal Aortic Aneurysm, Endovascular Repair</td>
<td>1. Progress note from vascular surgeon that prompted the request&lt;br&gt;2. Latest Angiogram CTA MRA Ata report supporting request, within the last 3 months</td>
</tr>
<tr>
<td>35301</td>
<td>Carotid Endarterectomy (CEA)</td>
<td>1. Progress note from vascular surgeon that prompted the request&lt;br&gt;2. Latest Carotid Angiogram CTA MRA Carotids report supporting request, within the last 30 days</td>
</tr>
<tr>
<td>36556-6</td>
<td>Central Venous Access Procedures</td>
<td>1. Progress note from vascular surgeon/ Oncologist Nephrologist that prompted the request</td>
</tr>
<tr>
<td>36558</td>
<td>Femoral Popliteal Bypass Surgery</td>
<td>1. Progress note from vascular surgeon that prompted the request&lt;br&gt;2. Latest Diagnostic Peripheral Angiogram CTA MRA lower extremities report supporting request, within the last 30 days</td>
</tr>
<tr>
<td>36818-21</td>
<td>Hemodialysis Access Creation and related</td>
<td>1. Progress note from the nephrologist vascular surgeon that prompted the request</td>
</tr>
<tr>
<td>37191</td>
<td>Introduction of Inferior Vena Cava (IVC) Intravascular Filter Device</td>
<td>1. Progress note that prompted request</td>
</tr>
<tr>
<td>36470-7</td>
<td>Lower Extremity Venous Sclerotherapy, Ligation, Stripping, Phlebectomy Ablation</td>
<td>1. Progress note from vascular surgeon that prompted the request&lt;br&gt;2. Latest Venous Duplex report and Previous Venous intervention report, within the last 30 days</td>
</tr>
<tr>
<td>Code</td>
<td>Procedure Description</td>
<td>Notes</td>
</tr>
<tr>
<td>--------</td>
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<td>----------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| 36245-36248 and 75630 75625 75716 75710 | Abdominal Aortography Plus Bilateral Iliofemoral Lower Extremity Runoff | 1. Progress note that prompted request  
2. Non-invasive vascular testing - ABI PVR Arterial DUPLEX report, within the last 30 days |
| 37215 37216  | Carotid Artery Stenting                                                                | 1. Vascular Surgeon's note that prompted request  
2. Latest Carotid Angiogram CTA MRA Carotids report supporting request, within the last 30 days |
| 36222 36225 36223  | Catheter Based Carotid Artery Digital Subtraction Angiography (DSA)                   | 1. Vascular Surgeon's note that prompted request  
2. Latest Carotid Duplex CTA MRA Carotids report supporting request, within the last 30 days |
| 37224 37226 37227 | Endovascular Femoropopliteal Interventions                                             | 1. Progress note that prompted request  
2. Diagnostic Peripheral Angiogram report, within the last 30 days |
| 37220 37221  | Endovascular Iliac Interventions                                                      | 1. Progress note that prompted request  
2. Diagnostic Peripheral Angiogram report, within the last 30 days |
| 37228 37229 37233 | Endovascular Tibioperoneal Interventions                                              | 1. Progress note that prompted request  
2. Diagnostic Peripheral Angiogram report, within the last 30 days |
New Century Health’s Review Process

Cardiology requests outside of treatment care pathways will be reviewed against nationally recognized evidence-based guidelines by a New Century Health Medical Reviewer. If the request does not meet guidelines, additional information may be requested and/or a peer-to-peer conversation will take place.

Once approved by the New Century Health Medical Reviewer, the ‘Service Request Authorization” (SRA) form will be issued. The SRA indicates approved service treatment start date and authorization end date. The SRA also includes New Century Health’s authorization number (i.e. “AR” plus up to 10 digits).

- NCH Authorization is valid for 60 days from date of request approval.

In the event the New Century Health Medical Reviewer has a question(s) on the service requested, a peer-to-peer conversation shall be initiated by New Century Health.

  a. If the New Century Health Medical Reviewer agrees with the provider’s original request, New Century Health shall issue authorization.

  b. If consensus cannot be reached, New Century Health shall forward the CTR form to Passport Health Plan as a Recommended Adverse Determination “RAD”, outlining supporting documentation used by New Century Health along with original CTR and supporting documentation from requesting provider. Passport Health Plan shall then handle the request in accordance with its medical review guidelines. Authorization or denial shall be issued by Passport Health Plan accordingly.

- Provider can initiate a peer-to-peer conversation with a New Century Health Medical Reviewer at any time during the review process by contacting New Century Health’s Utilization Management Department at 888-999-7713 - option 3.

Please note New Century Health Medical Reviewers are not incentivized to not approve as they use national guidelines along with evidence-based clinical guidelines when performing reviews. The guidelines are available at https://my.newcenturyhealth.com or by contacting New Century Health’s Utilization Management Department at 888-999-7713 - option 3.
Changes, Discontinuation or Continuation of Treatment

Any changes to the cardiology order may be made via the web portal or phone. Changes or continuation of treatment may require a new request.

Glossary of Terms

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTR</td>
<td>Cardiology Treatment Request form: submitted by treating provider when requesting cardiology treatment requests.</td>
</tr>
<tr>
<td>LOB</td>
<td>Line of Business: health plan products offered to members (i.e., Medicaid).</td>
</tr>
<tr>
<td>NCH Provider Portal</td>
<td>An online tool that allows Providers to submit cardiology requests, obtain instant authorizations on many nationally recognized regimens, obtain real-time status on all drug requests and outlines missing information, when applicable. Copies of New Century Health’s Service Request Authorizations (SRA) can be printed off the New Century Health provider portal as well.</td>
</tr>
<tr>
<td>SRA</td>
<td>Service Request Authorization: generated and faxed to requesting provider after request is approved by New Century Health Medical Reviewer. Includes New Century Health’s medication authorization number “AR plus up to 10 digits” and treatment start date, expiration date, along with AUC (Appropriate Use Criteria) Score</td>
</tr>
<tr>
<td>Peer-to-Peer</td>
<td>A conversation between New Century Health Medical Reviewer and requesting specialist to discuss surrounding a member’s treatment plan. Peer-to-peer conversation can be initiated by either party.</td>
</tr>
</tbody>
</table>
| Appropriate Use Criteria (AUC Score) | An appropriate diagnostic or therapeutic procedure is one in which the expected clinical benefit exceeds the risk of the procedure by a sufficiently wide margin such that the procedure is generally considered acceptable or reasonable care.  
Appropriate Care- Median Criteria Score 7 to 9  
May be Appropriate Care- Median Criteria Score 4 to 6  
Rarely Appropriate Care- Median Criteria Score 1 to 3 |
Frequently Asked Questions

Q: When will the live date for Passport Health plan be implemented?
A: August 1, 2019

Q: What is the line of Business and Commonwealth?
A: Medicaid and Kentucky

Q: What is the Scope of Service?
A: Scope of service is defined by NCH Matrix

Q: What is the NCH authorization process?
A: PHP provider will submit prior authorization by using one of the following methods:
   ➢ Log in the NCH portal at www.my.newcenturyhealth.com
   ➢ Telephonic Intake: 1-888-999-7713, option 3
   ➢ Fax Intake: 1-877-624-8807

Q: How long is the NCH authorization valid for?
A: 60 days from the date of request approval.

Q: Is there a retro process?
A: Retrospective authorizations are allowed post 180 days of NCH/PHP Go-live date of 8/1/19.

Q: When will I receive my username and password for NCH Portal?
A: NCH will send the username and password in an email to the email address provided during registration by August 1, 2019.

Q: How can a physician’s office request training for NCH Authorization Process?
A: To request training you may contact NCH Network Operations at 888.999.7713 Option 6

Q: What if member is not appearing eligible or is not found when searching on-line?
A: If a member is not appearing eligible or is not found, you will be prompted to call the appropriate toll-free phone number, or you may call 888.999.7713, option 3.

Q: What are the hours of operation?
A: NCH normal business hours are Monday through Friday 8:00 AM – 8:00 PM EST.