

TRANSPORTATION

As a Passport member, you can use 4 types of transportation:

1. Non-Emergency Medical Rides
2. Emergency Ambulance
3. Non-Emergency Ambulance/Stretcher
4. Air Ambulance

(1) Non-Emergency Medical Rides

If you cannot get a ride to and from your medical visits, Kentucky Medicaid can cover transportation for all members except for those on an Alternative Benefits Plan. The type of ride you get will depend on your medical needs and may include:

- Taxi
- Van wheelchair rides
- Bus
- Public transit

You can use this benefit if you do not have a car, van, or truck in your household. If you or someone in your household has a vehicle that you cannot use, you must give the transportation broker something in writing. The letter must say why you cannot use the vehicle. Some examples may include:

- You can get a note from your doctor if you cannot drive for a medical reason.
- You can get a note from your mechanic if the vehicle is not working.
- You can get a note from a family member's boss or school. The note must say the family member cannot give you a ride because of their work or school hours.
- If the vehicle has been junked, you can send in a copy of the vehicle registration from the County Clerk's office.

To set up a ride, you must call the transportation broker in your area. The phone numbers for each county are listed on the next page.

Remember to call at least 3 days ahead of time.

Some KCHIP members may not be able to use this benefit. If you have any questions, please call the Kentucky Department for Medicaid Services at 1-800-635-2570.

If you are having a problem with a ride, you can file a complaint by calling 1-888-941-7433.

(2) Emergency Ambulance

Passport covers ambulance rides when you have an emergency.

(3) Non-Emergency Ambulance / Stretcher

Passport covers ambulance rides to and from medical visits when your doctor says you must be moved by a stretcher and cannot ride in a car. This may be when someone is bedridden or paralyzed.

(4) Air Ambulance

Passport covers air transportation when ground transportation would put your life in danger.

TRANSPORTATION BROKERS

BROKER	COUNTIES	PHONE NUMBER
LKLP Community Action Council	Adair, Allen, Barren, Bath, Boyd, Breathitt, Breckinridge, Butler, Carter, Clay, Edmonson, Elliott, Grayson, Green, Greenup, Hardin, Harlan, Hart, Jackson, Knott, Larue, Lawrence, Lee, Leslie, Letcher, Logan, Marion, Meade, Menifee, Metcalfe, Morgan, Nelson, Owsley, Perry, Rowan, Simpson, Taylor, Warren, Wolfe	1-800-245-2826
Pennyrile Allied Community Services	Caldwell, Christian, Crittenden, Hopkins, Livingston, Lyon, Muhlenberg, Todd, Trigg	1-800-467-4601
Audubon Area Community Services (GRITS)	Daviess, Hancock, Henderson, McLean, Ohio, Union, Webster	1-800-816-3511
Audubon Area Community Services (GRITS)	Ballard, Calloway, Carlisle, Fulton, Graves, Hickman, Marshall, McCracken	1-844-575-9676
Rural Transit Enterprises (RTEC)	Bell, Clinton, Cumberland, Knox, Laurel, McCreary, Monroe, Pulaski, Rockcastle, Russell, Wayne, Whitley	1-800-321-7832
Federated Transit Services of the Bluegrass (FTSB)	Boone, Bourbon, Bullitt, Campbell, Carroll, Clark, Estill, Fayette, Gallatin, Grant, Harrison, Henry, Jefferson, Kenton, Madison, Montgomery, Nicholas, Oldham, Owen, Pendleton, Powell, Shelby, Spencer, and Trimble	1-888-848-0989
Bluegrass Community Action Partnership (BGCAP)	Anderson, Boyle, Casey, Franklin, Garrard, Jessamine, Lincoln, Mercer, Scott, Washington, Woodford	1-800-456-6588
Licking Valley Community Action Program (LVCAP)	Bracken, Fleming, Lewis, Mason, and Robertson	1-800-803-1310
Sandy Valley Transportation Services	Floyd, Johnson, Magoffin, Martin, Pike	1-800-444-7433