








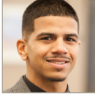




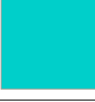



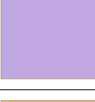













Meet the Provider Relations Team







Passport Health Plan maintains a strong commitment to meeting the needs of our providers. The Provider Relations Specialist team is dedicated to enhancing network provider relationships and ensuring that day-to-day experiences with Passport are positive. Passport has designated Provider Relations Specialists across Kentucky for all provider types. These Provider Relations Specialists are subject matter experts and are available to provide education and orientations for you. Additionally, Provider Relations Specialists partner with our Providers to problem-solve and offer solutions for each practice's individual needs.

Passport also offers a dedicated Provider Services line which can be reached by calling 1-800-578-0775. This line is your resource for claims inquiries, demographic changes, panel inquiries and general questions.

Territories	Provider Relations Specialist	Provider Type	Contact Info
	Bob Hamilton 	PCPs, Specialists, Central/Western Kentucky Independent Hospitals, Deaconess and Vanderbilt	502-585-7308 Robert.Hamilton@passporthealthplan.com
	Amber Henderson 	Hospitals, PCPs, Specialists Baptist, Norton	502-566-7824 Amber.Henderson@passporthealthplan.com
	Rachel Vowels 	PCPs and Specialists Jefferson Co. Zip Codes 40291, 40299 & Nelson, Carrol, Tribble, Henry, Oldham, Shelby, Spencer, Washington, Marion Counties	502-212-6852 Rachel.Vowels@passporthealthplan.com
	Dell Frazee 	PCPs and Specialists Jefferson Co. Zip Codes 40272, 40228, 40229, 40219 & Bullitt, Larue, Meade, Hardin, Breckenridge, Grayson Counties	502-585-7902 Dell.Frazee@passporthealthplan.com
	Justin Radford 	PCPs and Specialists Jefferson Co. Zip Codes 40202, 40203, 40204, 40208, 40209, 40210, 40211, 40212, 40213, 40214, 40215, 40216, 40217, 40218, 40258 & all Indiana Locations	502-585-7914 Justin.Radford@passporthealthplan.com
	Lucy Howard 	PCPs and Specialists Jefferson Co. Zip Codes 40059, 40205, 40205, 40206, 40207, 40220, 40222, 40223, 40232, 40241, 40243, 40245	502-585-8348 Lucy.Howard@passporthealthplan.com
	Beth Goodin 	Hospitals, PCPs, Specialists,	502-213-8935 Beth.Goodin@passporthealthplan.com
	Christine Drake 	Hospitals, PCPs, Specialists	502-212-6704 Christine.Drake@passporthealthplan.com
	Jennie Cahill 	Hospitals, PCPs, Specialists St. Elizabeth, CCHMC, Christ Hospital, Shri- ners Hospital	502-212-6671 Jennie.Cahill@passporthealthplan.com
	Donna Moor 	Hospitals, PCPs, Specialists	502-566-7825 Donna.Moor@passporthealthplan.com
	Angela McGraw 	Hospitals, PCPs, Specialists Appalachian Regional Healthcare, Pikeville Medical Center	502-585-7954 Angela.McGraw@passporthealthplan.com
	David Grigsby 	Hospitals, PCPs, Specialists	502-585-8302 David.Grigsby@passporthealthplan.com

Territories	Provider Relations Specialist	Provider Type	Contact Info
Statewide	Becky Barbera 	Hospitals, University of Louisville, Kentucky One	502-213-8903 Rebecca.Barbera@passporthealthplan.com
Statewide	Jack Boles 	Ambulance, Dialysis, DME, Home Health, Home Infusion, Hospice, Lab & Rehab Centers	502-585-8244 Jack.Boles@passporthealthplan.com
Statewide	Courtney Kelly 	KPCA, Park Duvalle, Family Health Centers, DPH, Shawnee Christian Healthcare Center	502-585-8233 Courtney.Kelly@passporthealthplan.com
Statewide	Terry Orick 	Independent Hospitals in Region 3, LifePoint, UK Healthcare	502-585-7303 Terry.Orick@passporthealthplan.com

Behavioral Health

Territories	Provider Relations Specialist	Provider Type	Contact Info
	Jay Soto 	Behavioral Health, Foster Care Western Kentucky	502-212-6823 jay.soto@passporthealthplan.com
	Michelle Stepp 	Behavioral Health, Foster Care Eastern Kentucky	502-585-8215 Michelle.Stepp@passporthealthplan.com
	Teri Hardman 	Behavioral Health, Foster Care and Statewide CMHCs	502-212-6713 Teri.Hardman@passporthealthplan.com

