



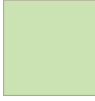









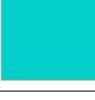















# Meet the Provider Relations Team







Passport Health Plan maintains a strong commitment to meeting the needs of our providers. The Provider Relations Specialist team is dedicated to enhancing network provider relationships and ensuring that day-to-day experiences with Passport are positive. Passport has designated Provider Relations Specialists across Kentucky for all provider types. These Provider Relations Specialists are subject matter experts and are available to provide education and orientations for you. Additionally, Provider Relations Specialists partner with our Providers to problem-solve and offer solutions for each practice's individual needs.

Passport also offers a dedicated Provider Services line which can be reached by calling 1-800-578-0775. This line is your resource for claims inquiries, demographic changes, panel inquiries and general questions.

Territories	Provider Relations Specialist	Provider Type	Contact Info
	Bob Hamilton	 PCPs, Specialists, Central/Western Kentucky Independent Hospitals, Deaconess and Vanderbilt	502-585-7308 Robert.Hamilton@passporthealthplan.com
	Amber Henderson	 Hospitals, PCPs, Specialists Baptist, Norton	502-566-7824 Amber.Henderson@passporthealthplan.com
	Rachel Vowels	 PCPs	502-212-6852 Rachel.Vowels@passporthealthplan.com
	Dell Frazee	 Women's Health, Allergy, Physical/Occupational/Speech Therapy and other Specialists	502-585-7902 Dell.Frazee@passporthealthplan.com
	Courtney Kelly	 PCPs	502-585-8233 Courtney.Kelly@passporthealthplan.com
	Lucy Howard	 Chiropractor, Ortho, Cardiology and other Specialists	502-585-8348 Lucy.Howard@passporthealthplan.com
	Beth Goodin	 Hospitals, PCPs, Specialists,	502-213-8935 Beth.Goodin@passporthealthplan.com
	Christine Drake	 Hospitals, PCPs, Specialists	502-212-6704 Christine.Drake@passporthealthplan.com
	Jennie Cahill	 Hospitals, PCPs, Specialists St. Elizabeth, CCHMC, Christ Hospital, Shriners Hospital	502-212-6671 Jennie.Cahill@passporthealthplan.com
	Donna Moor	 Hospitals, PCPs, Specialists	502-566-7825 Donna.Moor@passporthealthplan.com
	Angela McGraw	 Hospitals, PCPs, Specialists Appalachian Regional Healthcare, Pikeville Medical Center	502-585-7954 Angela.McGraw@passporthealthplan.com
	David Grigsby	 Hospitals, PCPs, Specialists	502-585-8302 David.Grigsby@passporthealthplan.com

Territories	Provider Relations Specialist	Provider Type	Contact Info
Statewide	Becky Barbera 	Hospitals, University of Louisville, Kentucky One	502-213-8903 Rebecca.Barbera@passporthealthplan.com
Statewide	Jack Boles 	Ambulance, Dialysis, DME, Home Health, Home Infusion, Hospice, Lab & Rehab Centers	502-585-8244 Jack.Boles@passporthealthplan.com
Statewide	Becky Murphy 	KPCA, Park Duvalle, Family Health Centers, DPH, Shawnee Christian Healthcare Center	502-585-8306 Becky.Murphy@passporthealthplan.com
Statewide	Terry Orick 	Eastern Kentucky Independent Hospitals, LifePoint, UK Healthcare	502-585-7303 Terry.Orick@passporthealthplan.com

## Behavioral Health

Territories	Provider Relations Specialist	Provider Type	Contact Info
	Travis Cavazos 	Behavioral Health, Foster Care Western Kentucky	502-212-6797 Travis.Cavazos@passporthealthplan.com
	Michelle Stepp 	Behavioral Health, Foster Care Eastern Kentucky	502-585-8215 Michelle.Stepp@passporthealthplan.com
	Teri Hardman 	Behavioral Health, Foster Care and Statewide CMHCs	502-212-6713 Teri.Hardman@passporthealthplan.com

