



SUPPORTING OUR PROVIDER PARTNERS THROUGH COMMUNICATION AND COLLABORATION

## Passport Provider Portal User Guide Now Available

From: Passport Health Plan  
Sent: September 29, 2017  
To: Passport Providers (excluding Behavioral Health, Vision, Dental, Pharmacy and Passport Advantage)

### **Background:**

Effective October 1, 2017, Passport Health Plan (Passport) is changing its Medicaid (medical only) claims system. As part of this claims system change, there will be a new Passport Provider Portal.

The Passport Provider Portal will have many of the features you are accustomed to and will have enhancements in the future.

### **Provider Action Needed:**

Beginning October 1, 2017, you may access the new Passport Provider Portal. If you have already pre-registered, you may have already received your user ID and password in separate emails.

If you did not pre-register for the portal, as an Office Administrator, **on or after October 1, 2017**, you may [self-register](#), then provide access to other users.

To assist you with the new Passport Provider Portal, a [User Guide](#) is now available.

**Please Note:** The Passport Provider Portal will **NOT** be accessible before October 1, 2017.

### **Questions:**

For questions about the new claims system or if you need help identifying your Office Administrator, please call Provider Services at (800) 578-0775 or contact your [provider relations specialist](#).