



SUPPORTING OUR PROVIDER PARTNERS THROUGH COMMUNICATION AND COLLABORATION

## Passport's New Provider Portal

From: Passport Health Plan  
Sent: August 11, 2017  
To: Passport Providers (excluding Behavioral Health, Vision, Dental, Pharmacy and Passport Advantage)

### **Background:**

Effective October 1, 2017, Passport Health Plan (Passport) is changing its Medicaid (medical only) claims system. As part of this change, a new Passport Provider Portal will be available for you to check on claims status, member eligibility, referrals as well as access reports.

### **Provider Action Needed:**

Passport will create a portal account for you to be accessible on October 1, 2017. Please complete the [Passport Provider Portal Set-up Form](#) and email to [ProviderInquiries@PassportHealthPlan.com](mailto:ProviderInquiries@PassportHealthPlan.com) prior to September 15, 2017.

### **Questions:**

For questions about the new provider portal, please call Provider Services at 800-578-0775 or contact your [provider relations specialist](#).