



SUPPORTING OUR PROVIDER PARTNERS THROUGH COMMUNICATION AND COLLABORATION

Passport's New Claims System and Payer ID – Medicaid Only

From: Passport Health Plan
Sent: August 4, 2017
To: Passport Providers

Background:

Effective October 1, 2017, Passport Health Plan (Passport) is changing its medical claims payment system as a part of the overall improvement to the delivery of our services.

Provider Action Needed:

In the new claims system, you may continue submitting electronic claims as you already do, however, please update your system/clearinghouse with Passport's new **Payer ID 61325** for claims with Dates of Service on or after October 1, 2017. Failure to bill the claims with the correct Payer ID could delay payments.

For paper claims submissions, please continue to mail to:

Passport Health Plan
PO Box 7114
London, KY 40742

Questions:

For questions about this, please call Provider Services at 800-578-0775 or contact your [provider relations specialist](#).