



SUPPORTING OUR PROVIDER PARTNERS THROUGH COMMUNICATION AND COLLABORATION

## 2017 Provider Workshops: Training on New Claims System

From: Passport Health Plan  
Sent: August 25, 2017  
To: Passport Providers

### **Background:**

Passport Health Plan (Passport) holds annual provider workshops to educate providers on Medicaid processes, procedures and more. This year, Passport's workshops will be dedicated to training on the new claims system, provider portal and electronic remittance advice (ERA)/ electronic fund transfer (EFT). Passport and Evolent Health have partnered to integrate clinical and administrative capabilities to improve Passport's ability to conduct business in Kentucky on a single, scalable platform.

Passport will offer training opportunities around the state of Kentucky:

- **\*\*Bowling Green - Tuesday, August 29 National Corvette Museum 350 Corvette Dr. Bowling Green, KY 42101**
- Pikeville - Thursday, August 31 Hilton Garden Inn Pikeville, 849 Hambley Blvd. Pikeville, KY 41501
- Erlanger -Wednesday, September 6 Receptions, 1379 Donaldson Hwy., Erlanger, KY 41018
- **\*\*Paducah - Friday, September 8 Baptist Paducah, 2501 KY Ave., Paducah, KY**
- Ashland -Tuesday, September 12 Ashland Plaza Hotel, 1441 Winchester Ave., Ashland, KY 41101
- **\*\*Owensboro - Thursday, September 14 Moonlite Bar-B-Q Inn, 2840 W Parrish Ave., Owensboro, KY 42301**
- Lexington - Tuesday, September 19 or Wednesday, September 20 Fasig-Tipton Company, 2400 Newtown Pike, Lexington, KY 40511

- Louisville - Friday, September 22 or Monday, September 25 at Norton Women's and Children's Hospital, Plaza 1, 4001 Dutchmans LN, St Matthews, KY 40207 or Wednesday, September 27 at Home of the Innocents 110 Market Street Louisville, KY 40206

All training workshops will be held from 10:00am to 1:00pm and will include lunch.

**\*\*Please note, three workshops will be Central Time, all others are Eastern Time.**

If you are unable to attend any of these dates, training webinars will also be offered on Tuesday, September 19 and Tuesday September 26, both at 2:00 EDT/1:00 CDT. Please be on the lookout for more details.

**Provider Action Needed:**

To register, select a date above then email [providerinquiries@passporthealthplan.com](mailto:providerinquiries@passporthealthplan.com) or go to the [Educational Resources](#) section of Passport's website then click on Provider Workshops.

**Questions:**

For questions about the 2017 Provider Workshops, please call Provider Services at 800-578-0775 or contact your [provider relations specialist](#).