



SUPPORTING OUR PROVIDER PARTNERS THROUGH COMMUNICATION AND COLLABORATION

All Prescribers required to be enrolled with Kentucky Department for Medicaid Services (DMS)

From: Passport Health Plan
Sent: August 1, 2016
To: Passport Providers

Background

All prescribers are required to be enrolled as a Kentucky Medicaid provider with DMS.

Effective August 3, 2016, claims will reject if the prescriber is not enrolled with DMS or their Kentucky Medicaid Assistance Identification (MAID) number is expired.

In addition, pharmacies will receive the following rejection messaging when a claim is denied for a prescriber not being enrolled with DMS or if their MAID number is expired:

“MD not enrolled in KY Medicaid. Have MD contact 1-877-838-5085”

Providers: Expired credentials with DMS will result in **prescription denials**.

Passport Health Plan will deny all prescriptions written by prescribers who are not enrolled as a provider with DMS.

To enroll or update provider credentials, contact DMS Provider Enrollment at (877) 838-5085 (Monday to Friday, 8 a.m. to 4:30 p.m.). You may also download an application for participation (MAP-811) on the DMS web site at <http://www.chfs.ky.gov/dms/provEnr/>. Please note, the process may take up to 90 days.

Provider Action Needed

Please ensure credentials with DMS remain up to date.

Questions

For more information or questions about this requirement, please contact your [provider relations specialist](#) or Provider Services, (800) 578-0775.