



Kentucky Telehealth Network Criteria for Behavioral Health Professionals

Date: March 19, 2015
To: Passport Behavioral Health psychiatrists, physicians, and nurses
Eligible to Use Telehealth Services

Background:

Passport Health Plan is introducing telehealth services as one option to increase provider access for our members.

One area of great need is behavioral health. Telehealth services are offered online so that the behavioral health provider and patient may interact visually.

Effective immediately, this option is available to behavioral health psychiatrists, physicians, and nurses by following these criteria based on legal stipulations:

- Be certified by the Kentucky Department for Medicaid Services (DMS) as a Medicaid-participating provider;
- Hold a valid license in Kentucky;
- Be privileged and credentialed at the patient facility, if billing through a facility; and,
- Be a member of the Kentucky Telehealth Network (KTHN).

Provider Action Needed:

To become a member of the KTHN in accordance with *KTHN001*, please send a written request and site information form requesting membership. (Please see *KTHN001* Membership Policy and sample request letter [here](#).) Submit your request to be approved as a member by the Telehealth Board to:

Rob Sprang, Chair
Telehealth Board
8 Mill Creek Park
Frankfort, KY 40601

To schedule your telehealth sessions, please go to the KTHN web-based network schedule at www.kytelehealth.net.

As a telehealth provider, please be prepared to:



SUPPORTING OUR PROVIDER PARTNERS THROUGH COMMUNICATION AND COLLABORATION

- State that you provide telehealth services
- Have proof of approval from the State
- Have proof of membership with KTHN

To ensure that your claims for providing telehealth services will be paid, be sure to bill with the appropriate CPT code for the service provided, along with your behavioral health provider-type modifier, and the telehealth modifier: GT.

Questions:

Passport's Provider Relations Behavioral Health Team will be conducting outreach over the next few weeks to address any questions you may have regarding telehealth services. In the meantime, please feel free to contact your Provider Relations Specialist directly to assist you, or contact Behavioral Health Provider Services at (855) 834-5651.

©2015 Passport Health Plan (PROV51115)