

PASSPORT News



SUPPORTING OUR PROVIDER PARTNERS THROUGH COMMUNICATION AND COLLABORATION.



NOTICE: Important Information for Pharmacy Providers Effective 4/1/2014

DATE: April 14, 2014

To: All Passport Health Plan Pharmacy Providers

Effective **April 1, 2014**, Magellan Pharmacy Solutions (Magellan) assumed operations as Passport Health Plan's Pharmacy Benefit Management (PBM) administrator. Claims with dates of service prior to April 1, 2014 should be submitted to PerformRx.

Member Identification Cards

Eligible Passport Medicaid members have received new ID cards with a new RxBIN number (016523) and a new RxPCN number (747). There were no changes to members' Passport ID numbers. During this transition, members may have two cards, so please be sure to reference the new card. **All pharmacy claims must be processed using members' Passport Health Plan ID Cards** and the new RxPCN and RxBIN numbers. Please do not submit members' Medicaid ID or social security numbers on claims.

NOTE: Please be sure to submit the first and last names exactly as they appear on the card to avoid any name mismatches during claims adjudication.





Claim Submission

The following claim submission fields and requirements are being highlighted to assist in your claim filing success. All claims must be submitted under the NCPDP Telecommunication Standard Version/Release D.0.

Transaction Header Segment			Claim Billing/Claim Re-bill	
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
1Ø1-A1	BIN Number	016523	M	
1Ø4-A4	Processor Control Number	747	M	
3Ø2-C2	CARDHOLDER ID	Passport Health Plan ID only	M	<patient specific>
3Ø1-C1	GROUP ID	Passport	R	

Please note: the GROUP ID in NCPDP field 3Ø1-C1 is required and the value populated must be PASSPORT. The Magellan Pharmacy HelpDesk can assist you at **800-846-7971**.

If you receive claim rejections for Drug-to-Drug, Drug-to-Gender Interactions, and Therapeutic Duplication, you may override select categories with the following NCPDP standard codes:

Professional Service Code/Description	Result of Service Code/Description
<ul style="list-style-type: none"> ▪ 00 / No Intervention ▪ CC / Coordination of Care ▪ M0 / Prescriber Consulted ▪ PE / Patient Education/instruction ▪ PH / Patient Medicaid History ▪ P0 / Patient Consulted ▪ R0 / Physician Consulted Other 	<ul style="list-style-type: none"> ▪ 1A/filled as is, false positive ▪ 1B/filled prescription as is ▪ 1C/filled, with different dose ▪ 1D/filled, different direction ▪ 1F/filled, different quantity ▪ 1G/filled, prescriber approved ▪ 2A/prescription not filled ▪ 3B/recommendation not accepted ▪ 3C/discontinued drug

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Web Portal

The Pharmacy Web Portal was made available on **April 1, 2014**. This site does not require secure sign-on and can be accessed at www.passporthealthplan.com/pharmacy/index.aspx. Here, users will have access to various training materials, the payer sheet, the ability to sign up for electronic fund transfers (EFT), and registration/access to an online tool to submit Prior Authorizations (WebPA).

Contact Information

The Magellan Pharmacy HelpDesk can be reached at 800-846-7971.

If you have any pharmacy contracting questions, please contact:

Via e-mail: RxNetworksDept@magellanhealth.com

Phone: **1-800-846-7971**

Fax: **1-888-656-4139** (24/7)