



Subject: Medical Detox Update

From: Passport Health Plan

Sent: April 9, 2014

To: All Passport Hospitals and Behavioral Health Facility Providers

Process Update:

Effective April 15, 2014, Passport Health Plan's Behavioral Health business administrator, Beacon Health Strategies, will begin completing authorization, as well as processing claims and appeals, for Medical Detox services.

Provider Action Needed:

If you currently provide Medical Detox, or would like to add this to your service continuum, please contact PassportBehavioralHealth@passporthealthplan.com to confirm we have loaded this service for you in the Beacon system. You may also use the Passport Behavioral Health line at 855-834-5651 to pre-authorize Medical Detox services.

Claims for service dates through April 14, 2014 will go to Passport for processing. Claims with a service date after April 15, 2014 will need to be submitted to Beacon Health Strategies. If you haven't already signed up for electronic processing of claims through Beacon, you may obtain information about how to sign up at <http://www.beaconhealthstrategies.com>.

Questions:

For questions about this communication, please contact your Provider Relations Specialist or call Provider Services at 800-578-0775.