

PASSPORT News



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NOTICE: Important Information for Pharmacy Providers Effective 4/1/2014

DATE: March 24, 2014

To: All Passport Health Plan Pharmacy Providers

Background: Effective **April 1, 2014**, Passport Health Plan's Pharmacy Benefit Management (PBM) administrator will change. Magellan Pharmacy Solutions (Magellan) will assume administrative operations, replacing the current administrating company, Perform Rx. At that time, pharmacies will submit claims for payment through the new PBM system. The new system will provide point-of-sale (POS) claims processing. Claims will be accepted as of **12:00am EDT on April 1, 2014**.

Claims with dates of service prior to April 1, 2014 should be submitted to Perform Rx.

Claim Submission

The following claim submission fields and requirements are being highlighted to assist in your claim filing success. All claims must be submitted under the NCPDP Telecommunication Standard Version/Release D.O.

Transaction Header Segment			Claim Billing/Claim Re-bill	
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
101-A1	BIN Number	016523	M	
104-A4	Processor Control Number	747	M	
302-C2	CARDHOLDER ID		M	<patient specific>
301-C1	GROUP ID	Passport	R	

Please note the GROUP ID in NCPDP field 301-C1 is required and the value populated must be PASSPORT.

The Magellan Pharmacy HelpDesk can be reached at 800-846-7971 for assistance.



Overrides for Drug to Drug and Drug to Gender Interactions, and Therapeutic Duplications will require the following NCPDP standard codes:

Professional Service Code/Description	Result of Service Code/Description
<ul style="list-style-type: none"> ▪ 00 / No Intervention ▪ CC / Coordination of Care ▪ M0/Prescriber Consulted ▪ PE / Patient Education/instruction ▪ PH / Patient Medicaid History ▪ P0/Patient Consulted ▪ R0/Physician Consulted Other 	<ul style="list-style-type: none"> ▪ 1A/filled as is, false positive ▪ 1B/filled prescription as is ▪ 1C/filled, with different dose ▪ 1D/filled, different direction ▪ 1F/filled, different quantity ▪ 1G/filled, prescriber approved ▪ 2A/prescription not filled ▪ 3B/recommendation not accepted ▪ 3C/discontinued drug

Web Portal

The Pharmacy Web Portal will go live on **April 1, 2014**. This site does not require secure sign-on and can be accessed at <http://www.passporthealthplan.com/pharmacy/index.aspx>. Here users will have access to various training materials, the payer sheet, the ability to sign up for electronic fund transfers (EFT), and registration/access to an online tool to submit Prior Authorizations (WebPA).

New Pharmacy Contract Requirement and Availability

With this transition, your pharmacy may need to execute a new Participating Pharmacy Contract or, if currently contracted with Magellan, will need to execute Passport Health Plan schedules and provide a Disclosure of Ownership, which will be mailed separately to your location. The paperwork must be completed in full and returned as per the instructions contained in the packet in order for your pharmacy to continue providing pharmacy services to Passport members after **March 31, 2014**. If you have not received a contract, please contact the Networks department at the contact information below.

If your pharmacy has a relationship with a chain organization or Pharmacy Services Administration Organization (PSAO), we will be working with these organizations during the transition.

Contact Information

If you have any additional questions, please contact:

Via e-mail: RxNetworksDept@magellanhealth.com

Phone: **1-800-441-6001**

Fax: **1-888-656-4139**