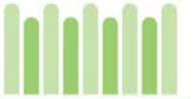
PASSPORT HEALTH PLAN

Dental Network Alert



Important Claims Processing Updates

March 1, 2013

The following changes will be effective April 8, 2013:

- **X-rays for Root Canal Procedures**
  In accordance with State Regulations *8:3 (a) coverage shall include the pre-op and completion x-rays*, Passport will consider a pre-op and post-op x-ray taken for root canals as inclusive to treatment. These x-rays will not be reimbursed separately.

  Any additional x-rays taken will be denied unless deemed medically necessary. The denied x-rays will need to be appealed by contacting the Appeals Coordinator at:
  Mail: Appeals Coordinator -OR- **Phone:** 866-909-1083
  Avesis Third Party Administrators, Inc.
  PO Box 7777
  Phoenix, AZ 85011

- **D2950 – post and core build-up**
  This procedure is covered for all teeth.

- **D5820 and D5821 – interim partials**
  No prior authorization will be required. However, a narrative will be required for pre-payment review.

- **D0220 and D0230 – periapical x-rays**
  These codes require a tooth number, so please provide the tooth number on the claim form. Otherwise, the procedures will be denied.

IMPORTANT FYI – Avesis will be planning provider roundtables in April in both Elizabethtown and Louisville – more to come!

Questions: If you have questions about this communication, please contact Carol Brenner, your Avesis Provider Relations Representative, at (800) 522-0258, ext. 731.