

Quality health care continues to emphasize preventive care. Passport Health Plan (PHP) and Passport Advantage (PAD) is committed to working with providers to improve the health and quality of life of our members. Our Health & Disease Management programs strive to prevent or minimize progression of illnesses using comprehensive, integrated approaches to care.

If you're a participating provider, you're already changing lives for the better by making quality health care and total care coordination available to a vulnerable population. Our programs are here to assist you in these endeavors. We invite you to learn more in this special Medical Office Notes.

Program Components	Case Management	Asthma Disease Management	Diabetes Disease Management	Mommy & Me
Program Description	Supports providers by establishing goals and coordinating care for members with complex medical needs.	Works with providers and members to improve asthma care.	Supports providers and provides education and outreach to members with diabetes over the age of 18.	Works with providers and members to improve prenatal, infant and maternal outcomes for pregnant members.
Participants Certain categories of members are eligible for each of these programs.	PHP and PAD members	PHP members	PHP and PAD members	Pregnant PHP and PAD members
Provider Reports Provide member-specific utilization, risk factor, and other information to assist providers in treatment.		✓	✓	✓
Member Materials English and Spanish versions available on www.passporthealthplan.com .	✓	✓	✓	✓
Member Case Managers Assist providers in achieving positive health outcomes by providing educational in-services for office staff, supplying member educational materials, and answering member questions.	✓	✓	✓	✓
Clinical Practice Guidelines Available on the Plan's web site, www.passporthealthplan.com		✓	✓	✓
Contact Information Call (800) 578-0636 and extension	ext. 77915	ext. 78311	ext. 77074	ext. 77908

Program Components	EPSDT (Early and Periodic Diagnosis, Screening and Treatment)	Yes! You Can Smoking Cessation	COPD Disease Management	Coronary Artery Disease Management
Program Description	Provides preventive health education and outreach to caregivers and providers for members birth to 21.	Helps our members to become and remain smoke free through a coordinated team approach, including pharmacological and behavioral components.	Works with providers to provide education and outreach to decrease complications of PAD members with Chronic Obstructive Pulmonary Disease (COPD).	Works with providers to provide education and outreach to prevent the development of vascular diseases in PAD members with risk factors.
Participants Certain categories of members are eligible for each of these programs.	PHP members ages birth to 21 years	Non-pregnant PHP and PAD members over the age of 18	PAD members	PAD members
Provider Reports Provide member-specific utilization, risk factor, and other information to assist providers in treatment.	✓	✓	✓	✓
Member Materials English and Spanish versions available on www.passporthealthplan.com .	✓	✓	✓	✓
Member Case Managers Assist providers in achieving positive health outcomes by providing educational in-services for office staff, supplying member educational materials, and answering member questions.		✓	✓	✓
Clinical Practice Guidelines Available on the Plan's web site, www.passporthealthplan.com	✓		✓	✓
Contact Information Call (800) 578-0636 and extension	ext. 78210	ext. 78366	ext. 78215	ext. 78212

Questions or Suggestions?

For additional information regarding our programs, please contact the Health & Disease Management Department, available Monday through Friday, 8 a.m. to 4:30 p.m., by calling (800) 578-0636.

As always, feel free to contact your Provider Relations representative, or the Provider Relations department at (502) 585-7943.