



June 1, 2008

Re: Electronic Funds Transfer (EFT) Now Available!

Dear Passport Health Plan Provider:

Passport Health Plan (PHP) is pleased to announce direct deposit is now available to all our network providers for fee-for-service and capitation payments. PHP has partnered with Emdeon Business Services to bring you Electronic Funds Transfer (EFT). Emdeon's ePayment services will streamline the payment process by allowing you to:

- Secure payments quickly and easily;
- Reduce paper processing;
- Maintain your preferred banking partner;
- Simplify your bank connectivity when multiple banks are involved;
- Manage provider enrollment and authentication;
- Eliminate the possibility of checks getting lost or delayed in the mail; and
- View multiple payers in one easy-to-use application.

How to Enroll

Providers wishing to enroll in EFT must agree to receive **all** Emdeon payers' payments electronically.

- **Practices with less than 15 practitioners may enroll online.** Begin the EFT enrollment process by clicking the "EFT" link on the PHP Provider Center of our web site, www.passporthealthplan.com. This link will connect you to the Emdeon web site, where you will be guided through the quick and easy steps to enroll.
- **Practices with more than 15 practitioners may enroll by calling Emdeon at (877) 363-3666.**

When EFT Reimbursement Will Begin

Once you are enrolled and have received a confirmation e-mail that your EFT account has been activated, you can expect to receive funds electronically within two weeks.

Remittance Advices

If you choose to enroll in EFT, your paper remittance advice will be automatically discontinued after 90 days. However, you will be able to view and print your remittance advice for free through Emdeon's basic Payment Manager, found at www.emdeonepayment.com.

You may also want to consider enrolling in Emdeon's Electronic Remittance Advice (ERA) online service, which allows providers to post payments automatically.



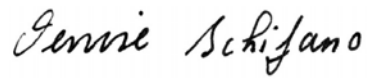
For More Information

The online PHP Provider Center includes frequently asked questions (FAQs) regarding Emdeon, EFT, and ERA. For more information about these services or to enroll in EFT and/or ERA, you may also contact Emdeon directly at www.emdeonepayment.com or by calling (877) 363-3666.

If you have any questions regarding this communication, please contact your Provider Relations representative of the Provider Relations department at (502) 585-7943.

As always, thank you for joining us in serving Passport Health Plan's membership. We appreciate your commitment, involvement, and support.

Sincerely,



Denise Schifano
Associate Vice President, Provider Relations

The information you need, the speed you want. Sign up for the Passport Online Information Service (POIS)! Receive important communications from Passport Health Plan and Passport Advantage via this **free** e-mail service. To enroll, visit www.passporthealthplan.com and click the "POIS Sign UP" option under "News and Information."