

Provider

Alert



Subject: Prescriber NPI Required on Pharmacy Claims

From: Passport Health Plan

Sent: November 10, 2008

To: Passport Health Plan Prescribers

Provider Types Affected:

Passport Health Plan Prescribers

Background:

On October 27, 2008, the Kentucky Department for Medicaid Services (DMS) mandated the inclusion of a valid prescriber National Provider Identifier (NPI) for all Kentucky Medicaid member prescriptions, in accordance with the federal NPI requirements dated May 23, 2008.

Effective December 1, 2008, all Passport Health Plan pharmacy claims must also include the prescriber's NPI. Pharmacy claims without the prescriber's NPI will be automatically rejected.

Provider Action Needed:

To ensure members receive their needed medications, Passport Health Plan providers must:

1. **Supply the NPI** on each prescription; and
2. **Cooperate with pharmacy inquiries** regarding your NPI.

Please share this important information with the appropriate staff in your office.

Questions and Further Information:

If you need to verify your NPI, please refer to the following web site:

<https://nppes.cms.hhs.gov/NPPES/NPIRegistryHome.do>

If you have questions regarding this communication, contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

The information you need, the speed you want. Sign up for the Passport Online Information Service (POIS)! Receive important communications from Passport Health Plan and Passport Advantage via this [free](#) e-mail service. To enroll, visit www.passporthealthplan.com and click the "POIS Sign Up" option under "News and Information."