

Provider

Alert



Subject: PHP to Recover Retro Third Party Liability Overpayments Directly from Primary Payers

From: Passport Health Plan
Sent: May 27, 2008
To: Passport Health Plan Providers

Provider Types Affected:

Passport Health Plan Providers

Background:

Passport Health Plan (PHP) is required to comply with the Kentucky Department for Medicaid Services (DMS) regulations regarding third party liability (TPL). As a Medicaid plan, PHP is always considered the payor of last resort and is required to recover all payments from primary carriers.

In the past, our provider partners have often been burdened by the Plan's TPL recovery process. The time-consuming process required providers to resubmit claims directly to primary carriers, often with unfavorable results.

Your feedback has been central to our efforts to improve this process. Therefore, we are pleased to announce **PHP will now recover retrospective TPL overpayments directly from third party payers when there is commercial only third party liability.** Providers will no longer receive requests to pursue TPL payment from commercial payers.

Federal programs, such as Medicare, Tricare, and Champus, alone or in combination with commercial third party liability, will continue be handled by the Plan's existing process and will require recovery from the provider.

Provider Action Needed:

None

Questions:

If you have any questions or concerns regarding this communication, please contact your Provider Relations representative or the Provider Relations department at (502) 585-7943.

©2008 Passport Health Plan PS-08138

The information you need, the speed you want. Sign up for the Passport Online Information Service (POIS)! Receive important communications from Passport Health Plan and Passport Advantage via this [free](#) e-mail service. To enroll, visit www.passporthealthplan.com and click the "POIS Sign Up" option under "News and Information."