

March 4, 2010

Editor
Courier Journal
Louisville, KY

RE: Passport Health Plan

Dear CJ Editor:

I have many roles in life: mother, advocate, and grandparent to name a few. The role that consumes much of my time and is incredibly important to me is grandparent raising my granddaughter Shawna. She was born 19 years ago and I have been raising her since she was four, even though there have been difficult times, I don't regret it for a moment.

Shawna has suffered from several physical and mental disabilities that are challenging, but manageable because of Passport Health Plan making good care possible. The truth is that I could not have afforded to keep her if not for Passport. Their nurses and social workers have been an unbelievable blessing to us, because they always go above and beyond what they are required to do. Because of them and other people who work there, I have been able to get and afford all the treatment Shawna needs to live a good life. We have been able to see the right doctors and get the medicines she needs to be stable. Shawna's case manager talks to me on the phone and helps me get appointments and explains medicines and treatment plans as well as blood work results.

I am also a member of Passport's Quality Member Access Committee (QMAC). I love participating with this committee because we know our opinions are important and that we're a voice for the members! Any time we have questions the Passport staff answers them or will find the answer for us. I know that what we say at these meetings will be respected and heard.

Shawna is alive today because she was one of the lucky children who had Passport Health Plan and still does. I tell other grandparents raising their grandchildren to check to see if their grandchildren qualify because I know from personal experience that it will make a difference.

Sincerely,

Anna W.